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FinTech Vendor Evaluation

Checklist

Vendor evaluation checklist

Money & correctness

- How do you calculate balances from transaction history?
- How are transaction records stored and state changes tracked?
- How do you explain reversals, disputes, and duplicate events?

Auditability & scrutiny

- What logging, approval workflows, and access controls are built into the system?
- How do you support audits, partner reviews, and incident investigations?
- What security or risk frameworks guide your engineering work?

Integrations

- How do you process delayed, failed, or repeated callbacks?
- How do you reconcile conflicting data from external systems?
- What recovery mechanisms exist for third-party outages?

Compliance implementation

- How do you translate regulatory requirements into product behavior?
- How are responsibilities divided between your team and the business?
- How do you support incident reporting, supervision, and evidence retention?

Operational readiness

- What monitoring and alerting are available at launch?
- Who is responsible for on-call response and production visibility?
- How are live production incidents diagnosed and resolved?

Decision-making transparency

- How do you evaluate architectural and operational trade-offs?
- How do you assess long-term risk and maintenance impact?
- How do technical decisions align with compliance and operations?

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Thank you for your time!

Any questions? Drop us a line!

Headquarters

One Boston Place, Suite 2602
Boston, MA 02108, United States

Other ways to get in touch

info@sumatosoft.com
sumatosoft.com